

Important CSUSB Numbers

(All numbers are 909 area code except
Palm Desert)

Admissions & Student Recruitment	537-5188
Advising & Academic Services	537-5034
Bookstore	537-5966
Career Center	537-5250
College of Extended and Global Education	537-5975
Counseling and Psychological Services [CAPS]	537-5040
Educational Opportunity Program (EOP)	534-5042
Graduate Studies & Student Research	537-5058
Housing and Residential Education	537-4155
Information Technology Services	537-7677
John M. Pfau Library	537-5102
Office of the Registrar	537-5200
Ombuds Services	537-5635
Orientation and First Year Experience	537-5233
Palm Desert Campus	(760) 341-2833
Parking & Transportation Services	537-5912
President's Office	537-5002
Recreation & Wellness	537-2348
Services to Students with Disabilities	537-5238
Student Affairs	537-5185
Student Assistance in Learning (SAIL)	537-5921
Student Employment	537-5225
Student Financial Services	537-5162
Student Health Center	537-5241
Undocumented Student Success Center	537-5937
University Police (Main)	537-5165
Veteran Success Center	537-5195
WorkAbility IV	537-7207

Important Numbers & Websites

California Student Aid Commission
(888) 224-7268
www.csac.ca.gov
WebGrants4Students: www.mygrantinfo.csac.ca.gov

Department of Education
1 (800) 872-5327
www.ed.gov

Federal Processor
(800) 433-3243
TDD 1-800-730-8913
www.fafsa.gov

Internal Revenue Service (IRS)
(800) 829-1040
San Bernardino Office: (909) 388-8108
www.irs.gov

LEC, MPN, PLUS, EXIT Consolidating Loan Request, TEACH Grant
Student Loan Support Center: (800) 557-7394
www.studentaid.gov

Selective Service Office
(874) 688-6888
www.sss.gov

Social Security Administration
(800) 772-1213
www.ssa.gov

U.S. Department of Homeland Security
(800) 375-5283
www.dhs.gov

Veterans Affairs (Education Benefits)
(888) 442-4551
www.va.gov

To Find LOAN Eligibility, PELL Eligibility, Loan Lender Information
www.nslds.ed.gov

Perkins, MPN, LEC, & Repayment, 1098-t
www.heartlandecsi.com

HOWL Program
(909) 537-3438
www.csusb.edu/howl-program



Office of Financial Aid and Scholarships



Address: University Hall, Room 150
5500 University Parkway
San Bernardino, CA 92407

Hours of Operation: Monday - Friday
8 a.m. - 5 p.m.

Phone: (909) 537-5227

Fax: (909) 537-7024

Website: www.csusb.edu/financial-aid

Federal School Code: 001142

#Coyote4LIFE

Financial Aid Requirements

- Be accepted for admission.
- Meet [Satisfactory Academic Progress](#) (SAP).
- For most programs, demonstrate financial need, be a U.S. Citizen, Eligible Non-Citizen, or meet [AB 540 Requirements](#).
- Have a High School Diploma or recognized equivalent.
- Not be in default on any loan or owe a refund on any grant under the Title IV Program.

Financial Aid Application Process

1. You (and a parent, if dependent) complete and sign the [FAFSA OR CA Dream Act](#) Application.
2. Your information will be sent to the schools listed on your application.
3. Check your Coyote Email account and your "To-Do" items on your [MyCoyote](#) Student Center. If the Office of Financial Aid & Scholarships needs to request additional information, you will be notified.
4. If additional information is requested, you can find the applicable forms on the Office of Financial Aid & Scholarships website under "[Applications & Forms](#)"
5. You can submit the form(s) and any additional documents to the Office of Financial Aid & Scholarships by mail, fax, in person, or [upload portal online](#).
6. The Office of Financial Aid & Scholarships will send a notification to your Coyote email account once you have been awarded financial aid.
7. Some financial aid awards require you to accept or decline the offer. You can do this on your MyCoyote Student Center under "Accept/Decline Awards".
8. For any further questions, please reference the [Office of Financial Aid & Scholarships](#) website.

Frequently Asked Questions (FAQs)

Q: When will I hear about my Financial Aid?

A: You will be notified about your financial aid through your Coyote email account. Please ensure you are checking your Coyote email regularly for any official university updates.

Q: How are my grants/scholarships & loans applied towards my semester tuition and fees?

A: Grants and Scholarships offered will automatically be accepted and applied towards your tuition and fees, as well as any on-campus housing/meal plan (**if applicable**). Loans will have to be manually accepted/declined by the student on their MyCoyote. If your accepted financial aid is less than the total amount due, you are responsible for paying the remaining balance. Failure to pay the balance may result in your classes being dropped. See [tuition rates here](#).

Q: I plan to live on campus, will my financial aid cover my housing costs?

A: This depends on your remaining financial aid **AFTER** tuition and fees have been paid. Depending on how much aid you have left (**if any**), the rest will be applied to your [housing costs](#). If the remaining amount is not enough to cover your costs, then you are responsible for paying the remaining balance.

Q: When will my aid be disbursed?

A: [Aid will be disbursed](#) approximately 10 days before the first day of each semester. If the expected aid is more than the cost of tuition and fees, then the remaining amount will be refunded back to you. Refunds, either through check or direct deposit, will be sent approximately 5-10 days after expenses have been paid. **Please note that any holds or unmet items on your "To-Do List" may prohibit your financial aid from being disbursed.**

Other Information

Enrollment Requirements

Financial Aid offered is based on full-time enrollment and will be adjusted for part-time enrollment.

Satisfactory Academic Progress (SAP)

To be eligible for financial aid at Cal State San Bernardino, students must meet the SAP requirements. The requirements are different for undergraduates and post-baccalaureates students.

1. For Undergraduate SAP Information, click [here](#).
2. For Post-Baccalaureate SAP Information, click [here](#).

On-Campus Scholarship Information

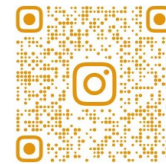
For those interested in applying to on-campus scholarships, please click [here](#).

Claiming the Cal Grant

In order to claim the Cal Grant, students must create a [WebGrants4Students](#) account. Students should wait a week after submitting their FAFSA or CA Dream Act Application to create this account. Once created, be sure to have CSUSB as your "School of Attendance". For more step by step instructions, click [here](#). Students will not be able to receive a Cal Grant (if eligible) if they do not create this account.

Social Media

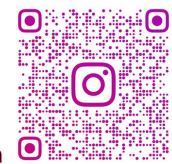
Fin Aid Instagram:



Fin Aid TikTok:



Scholarship Instagram:



Scholarship TikTok:

